RWPB QM Program

Sharing Group 1 - Case Presentation

Presented By: [insert name(s) & email]

Organization: [insert Org Name]

Location: [insert City & State]

Title: [system challenge or intervention/best practice]

Date: [insert date of presentation here]

Background:
Caseload and Viral Suppression Data and Aims

Caseload:
- HIV Caseload (# of all HIV patients receiving HIV outpatient ambulatory health services in past 12 months): **[Insert number]**
- Affinity Group Subpopulation (# of HIV patients receiving HIV outpatient ambulatory health services in the selected subpopulation in past 12 months): **[Insert number]**

Performance Data (please use the most recently available performance data):
- Viral suppression rate for Affinity Group Subpopulation: **[Insert rate]** **Aim:** **[Insert rate]**
- Viral suppression rate for entire HIV Caseload: **[Insert rate]**   **Aim:** **[Insert rate]**

Instructions:
- Insert the necessary numbers and rates based on your agency data

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Viral Suppression Data:

Viral Suppression Data Submissions:

	Jan 21	Mar 21	May 21	Jul 21	Sep 21	Nov 21	Jan 22	Mar 22
Entire Caseload								
[Subpopulation]								

Instructions:
- Please enter your performance data based on your Collaborative data submissions
- Use a table, bar chart, or any format you wish to show your data
- Share any qualitative findings or changes over time

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Aim Statement:
What do you want to accomplish?

- **[Insert your aim statement, including the problem statement and measurable goals]**

Instructions:
- List your Aim Statement, including the problem statement and measurable goals
- Include a driver diagram, if available and helpful
- Share how you have engaged stakeholder and people with HIV to reach your Collaborative aim

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Root Causes:

What are the main factors contributing to non-suppression within the communities of focus, and how did you identify them?

- **[Insert your root causes. Share how you have identified them and any data you might have to prioritize your root causes.]**

Instructions:
- Describe which tools (e.g., cause/effect diagram, driver diagram) or other assessment methods (e.g., needs assessment survey, focus group) you used to identify contributing factors
- Display the completed tool or any available data
- Share how you have involved consumers in identifying the root causes

Interventions and Change Ideas:
What interventions have you selected? What ideas have you tested?
What are the results so far?

- **[Insert your interventions and change ideas you are currently implementing]**

Instructions:
- List the selected interventions, the rationale for selecting them, and their results
- Elaborate what, if any, changes you made to the interventions as described in the Toolkit
- Share what interventions or change ideas you are planning to test going forward

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Lessons Learned:
What worked and what didn't? What are your best practices so far?

- **[Insert your lessons learned and best practices that others might benefit from]**

Instructions:
- Share your lessons learned based on your current improvement efforts
- Share what wanted to know before you got started
- What can others learn from you?

Asks:

What ideas can move my quality improvement project forward? What advice, tool, best practices, change ideas, etc. do we need from my Ryan White Part B peer providers to move forward?

- **[Insert your agency's asks here. Please be as precise as possible.]**

Instructions:
- List your main asks from the Affinity Faculty and peer providers that will help you to move forward; consider best practices, policies/procedures, training slides, change ideas, etc.
- Phrase the ask as a question and consider requests for specific tools to address a problem, specific advice, best practices

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Questions to Consider

- What, if any, of the **recommendations** provided by your Coach did you implement?
- Which **intervention** did you select? What changes to the selected interventions did you make? Did select specific aspects of the intervention?
- Did you connect directly with other Collaborative participants to learn more from them, share resources, etc?
- What efforts have been made to include consumers?
- Did you identify any patient problems? If so, how were they addressed?
- Do you have any ongoing challenges or barriers you would like share?
- Are you taking action to ensure sustainability of activities and/or intervention components? If yes, how?

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